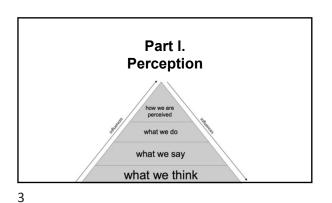


1

## Learning Objectives

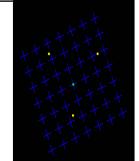
By the end of the session, participants will be able to:

- Explain how the public perception of municipal courts in Texas was the catalyst for the creation of C3;
- 2. Describe how C3 seeks to fill the "information gap"; and
- Provide examples of how a better understanding of municipal courts by "city hall" improves the local administration of justice.





 Focus on the Green Center Dot.
Which One of the Yellow Dots is Blinking?

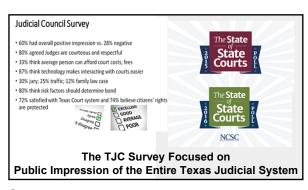


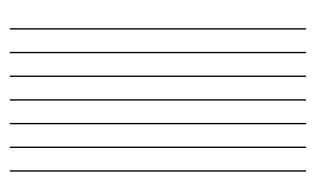
4

# **Procedural Fairness**

## Four Key Components

- **Voice** The Opportunity to be Heard
- Neutrality By Unbiased Decision Makers
- **Respect** Who Treat People with Dignity and Honor their Rights
- Understanding And who Explain Rights and the Court Process





## **But Guess What?**

Another Study Focused Exclusively on Public Impression of Municipal Courts in Texas

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#### 2017 Texas Municipal Courts Education Center and the National Center for State Courts Survey

TMCEC and NCSC Examined Statewide:

- Defendants' and other members of the public's impressions of how they were treated in municipal courts
- Whether municipal courts are perceived by defendants to demonstrate:
  - 1. Fairness,
  - 2. Respect,
  - 3. Equal Treatment
  - 4. Concern in the Imposition of Fines and Court Costs

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## 2017 TMCEC and NCSC Survey

- While most of the respondents in the TJCI/OCA study were jurors, 81% of the respondents in the TMCEC/NCSC survey were defendants accused of traffic offenses (Only 2% were jurors)
- Roughly 60% reported that their visit to municipal court was their first visit to a courthouse

#### 2017 TMCEC & NCSC Survey: Areas of High Satisfaction

- The way their case was handled (86%)
- The level of information provided by the municipal court with regard to next steps in their case (90%)
- Equal treatment being provided to those before the municipal court (89%)
- Communications with the municipal judge (82%)
- Treatment by the municipal judge (81%)

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### 2017 TMCEC & NCSC Survey: Additional Areas of High Public Satisfaction

- Ability to find the location of the municipal court, courtroom, and necessary information (92%)
- Amount of time court business required (90%)
- Amount of respect shown by municipal court staff (96%)

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2017 TMCEC & NCSC Survey: Area for Improvement

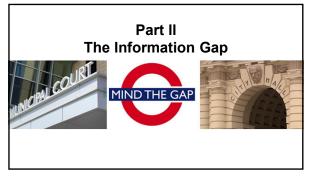
33% Surveyed did Not Agree that the Court's Website was Useful

## 2017 TMCEC & NCSC Survey

What Does This Have to Do With City Hall?



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### Mind the Gap

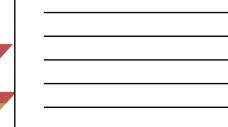
- According to Research, Which Court Professionals Influence Public Perception of Fairness the Most?
- Judges (In Texas, Most Municipal Judge are Appointed by City Council)
- Court Staff (In Texas Municipal Courts, these are City Employees)
  State Law Imposes Duties on Municipal Judges as Magistrates for the County
- Prosecutors (In Texas Municipal Courts these are Typically Hired or Employed by
- 15

- The Rule of Law: It Doesn't Just Bind Defendants, Judges, Court Staff and Prosecutors, it Binds all City Officials • State Law Governs Municipal Courts - Creation, Jurisdiction, and Procedures
- Creation, Jurisdiction, and Procedures

  State Law Imposes Duties on Municipal Judges as Magistrates for the County

  State Law Provides a Term of Office (Section 29.005, Govt. Code)

  Judge



Councils, Courts, and Cities: The C3 Initiative

- C3 (Councils, Courts, and Cities) is a public information and education campaign created by the Texas Municipal Courts Education Center in 2018
- C3 aims to help fill the information gap between city halls and municipal courts in Texas.
- C3's purpose is to highlight issues and increase awareness and understanding of municipal courts in Texas for mayors, city council members, city attorneys, and other local officials.

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# And With Your Help, There is More to Come!

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