# Social Media: Ethical Dilemmas

Rebecca Stark, Director Austin Municipal Court November 9, 2011

## Social Media: Ethical Dilemmas

- What we are talking about
  - Social media / sites
  - Common devices
- Types of dilemmas these may cause in court and with who is involved
- Possible resolutions

Some Social Media Sites	_
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GMail facebook	
myspace com	
digg friendfeed	
Y!	_

# Some Social Platforms ... Photo Sharing Blogging Micro Blogging RSS Platforms Message Boards Chat Rooms Networking



## Some Who may be Involved ...

- Judges
- Defense Attorneys
- Prosecutors
- Officers
- Jurors
- Customers
- Other city department/employees
- Employees
- Other

## Some Types of Dilemmas ...

- Misuse of City resources
  - Employee on city time
  - Employee excuses
  - Use of city equipment
- Open records / media
- Ex parte communication
- Disruptions in workplace / courtrooms
- Jurors performing research
- Inattentive customers
- Security
- Customer expectations (providing information, turnaround time)
- Other

### Some Possible Resolutions ...

- Policies
  - Court
  - Rules of the Court
- Monitoring
- Disciplinary Action
- Training, surveys, spot checks
- Communication-expectations/problems
- Outside Court Assistance

Good Luck ... to all of us!

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